timeware®
workforce management solutions
Community

timeware® 2018 overview

INTERESTED?
Give us a call on
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For more information about timeware® products, version updates, datasheets and reports, please refer to the timeware® community website:

www.timeware.org

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Contents:

Page

6. What is timeware®?

8. A little bit of history

10. What parts make up a timeware® system?

11. Which features are included as standard in the software and hardware?

12. What features are NOT included as standard?

13. If we buy a timeware® system, what are the ongoing costs?

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What is timeware®?

timeware® workforce management provides a one stop solution covering recruitment through to exit interview and everything in-between. What makes the timeware® professional product stand out from the crowd is not only our exceptional software but also our range of 'own-manufactured' data collection and access control hardware, which combines to provide one of the most powerful and flexible workforce management solutions on the market today.

Tracing its roots back to the late 1980's, timeware® (UK) Ltd employs 18 people in its development, support and customer care teams and works with a network of selected associate and referral partners to provide the best service to its user base of over six thousand five hundred individual customers across the UK, Ireland and Sub-Saharan Africa.

The software suite now contains nine modules as standard and covers areas including personnel details, absence management, employee attendance, job costing & cost centring analysis and physical access control.

An optional module enables timeware® to communicate with your payroll system to transfer your employee's hours worked information, saving an operator many hours per week keying data.

There are now over 20 customisation points within timeware® helping it to be the most flexible and user-definable workforce management system in the UK.

personnel

absence management

attendance

access control

asset management

job costing

cost centre analysis

fire alarm roll call

assembly point

ADP (attendance display panel)

reports, scripts and exports

lone worker (optional)

to-do list and dashboards

payroll link (optional)

ESS (employee self service)

TWC (timeware® web client)

machine control

GDPR

A little bit of history **timeware® timeline**

1986

Simon Birchall (current MD) & Peter Konnanov (current Chairman) meet at textile manufactures 'John Cockcroft & Sons Ltd in Todmorden Lancashire'

Rover SD1 withdrawn from production

NMD (Northwest Micro-Design) partnership is formed.

'TAS (Time and Attendance System) was designed.

Software written in DIBOL for a digital equipment PDP11/73 mini computer

timemaster terminal developed incorporating magnetic-strip reader. Communicated with computer using RS232 (no networks in 1986!)

First system installed

1989

The timeware® name is first used as a product name: (lowercase logo idea copied from digital equipment logo): digital

Nintendo Game Boy released

timeware® II released (first PC based application in black and white)

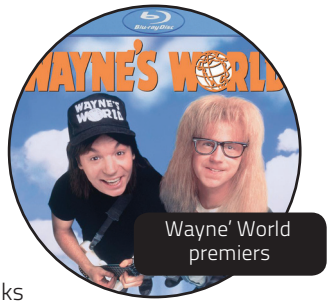
NMD multiplexer designed to allow more than one timemaster to be connected to a PC RS232 port.

timemaster II terminal introduced (simple metal enclosure)

Total of 50 timeware® systems installed

1992

timeware® III released (second PC application)



Wayne' World premiers

UK distributor network created

Colour support introduced

timemaster III terminal introduced (plastic enclosure)

timemaster Junior introduced (links to serial printer)

Total of 400 timeware® systems installed

1993

timemaster Junior software released

First timemaster terminal with Hughes proximity reader is launched. Proximity badges retail at £22 each!

1994

Company expands and employs more staff including a trainee programmer called Nathan Price (who eventually becomes Technical Director 18 years later in 2006!)

Motorola MR30

Mouse support introduced

timeware® IV released including access control and job costing modules

timemaster IV terminal introduced (larger plastic enclosure)

Total of 900 timeware® systems installed

1997

timeware® V released – (first Windows application)

Hacienda finally closes

timemaster v5 PCB released with network (TCP/IP) support

Company expands once again and employs more staff including a trainee programmer called Martin Burrill (becomes Senior Project Manager in 2009)

Total of 2500 timeware® systems installed

1999

timeware® Ltd is formed.

First timeware® biometric terminal released incorporating Sony fingerprint technology

Blick (now Stanley tools) become timeware® distributor

timeware® offices opened in Premier Towers, Accra, Ghana

timeware.co.uk website registered

timeware® training certificates first issued to end-users

Total of 4500 timeware® systems installed

2001
Distributor network reduced as timeware® remodels and begins selling direct to end-users

Total of 5000 timeware® systems installed

2002
Major release of timeware® 6, supporting SQL and MS Access database formats

Total of 5500 timeware® systems installed

World Trade Centre attack

2006
Nathan Price becomes Technical Director, (whilst retaining position of senior programmer)

timeware® 'angled' terminal released

2008
New product naming strategy introduced. Each year the company plans to release an improved software version and give the product a year suffix.

timeware® 2008 released

Total of 5800 timeware® systems installed

timeware® v10 office terminal released

2009
timeware® 2009 released in November

Martin Burrill becomes Senior Project Manager

timeware® 'angled' terminal replaced by improved 'office' terminal design

timeware® become SecuGen partner for biometric solutions

timeware® access control terminal released

Total of 6200 timeware® systems installed

2013
timeware® touchscreen ESS terminal replaces office terminal

Distributor appointed in Lagos, Nigeria.

timeware® 2014 released in November

timeware® ESS terminal released

2014
100th system installed in Ghana

timeware® 2015 released in November

2015
timeware® appoints Manchester based PRCompanyOne to handle all PR and Digital Marketing

timeware® weatherproof terminal replaces standard industrial terminal.

timeware® currently has systems installed in the UK, Southern Ireland, Ghana, Nigeria, Sierra Leone and Liberia.

timeware® plans to establish partners in each European country over the next ten years.

Total of 6500 timeware® systems installed worldwide

Asset management

2016
timeware® Asset management introduced.

timeware® Machine Control introduced.

Matthew Wilkinson becomes head of timeware® support

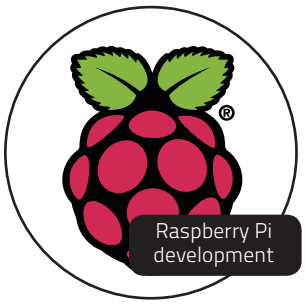
Mike Coope becomes head of timeware® Project Management

timeware® 2017 released in November

Machine control

2017
Work begins on Project Tokyo, timewares® first Raspberry Pi based product.

Total of 6700 timeware® systems installed

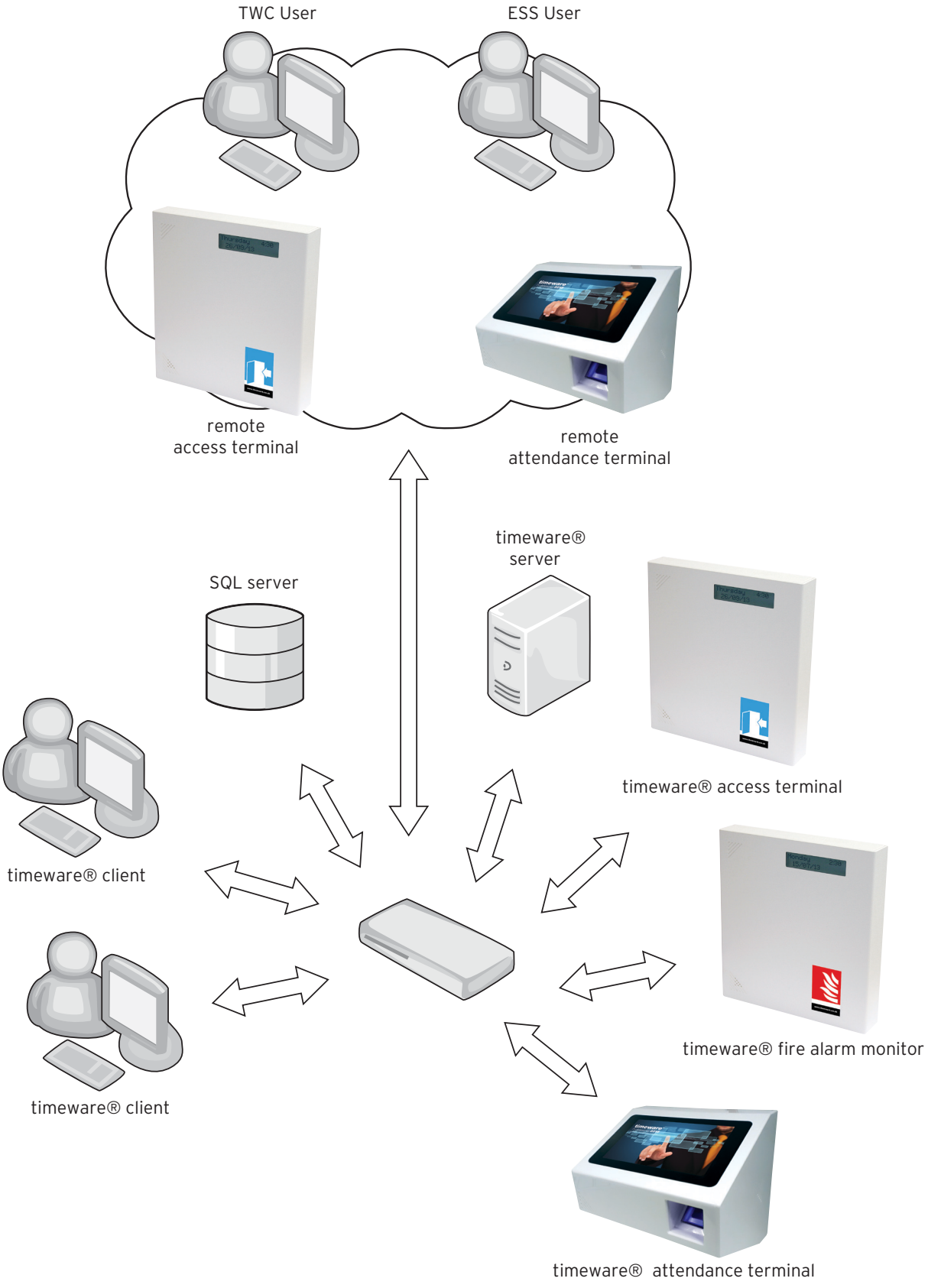

Raspberry Pi development

2018
timeware® v13 office terminal released, incorporating 7" touchscreen, 1.2 GHZ quad-core ARM Cortex A53, 1 GB LPDDR2-900 SDRAM, 10/100 MBPS Ethernet, 802.11n Wireless LAN and Bluetooth 4.0.

Total of 6800 timeware® systems installed

v13 office terminal

What parts make up a timeware® system?



Which features are included as standard

Software

Personnel:
record everything from personal details to training records.

Absence management:
holiday hours plus notes about days away from work

Attendance:
booking information

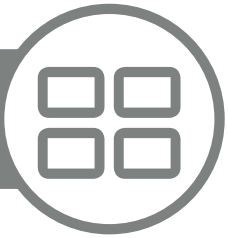
Access control:
physical movement through doors controlled by timeware®

Job costing:
time spent on the operations of specific jobs

Cost centre analysis:
time spent working in different areas of the business

Reports & exports:
analysis all of the above

To-do list & dashboards:
tells you what to do next and highlights any problems



Attendance display panel:
who's in work and who's not!

Fire alarm roll call:
produces roll call when

GDPR

There is no limit on the number of computers (clients) that can run timeware®. (you may be limited by your SQL licence)

Hardware

Employee self service features (ESS)

Machine control

What features are NOT included as standard?

Because there are so many payroll packages on the market and we don't know which one you use, we don't include the payroll module for free.

Any customisation if not included within the standard cost. If you would like timeware® to develop and special reports or dashboards, these usually carry as small fee.

Before we prepare a proper quotation for you, we would normally visit you to demonstrate the product and it is at this point that we establish whether any customisation is required.

Reports, scripts and exports:

to-do list and dashboards:

Lone worker:

Payroll link:

If you buy a timeware® system, what are the ongoing costs?

timeware® global assist is the name given to the support agreement that timeware® (UK) Ltd offers to all of its customers. Each global assist agreement contains details of the customers' designated support level agreement (SLA)

The SLA covers both software and hardware.

Before you purchase a new system, the extent of your timeware® global assist SLA will be documented within your quotation. Usually this includes a twelve month software support agreement, a twelve month hardware warranty and details of site visits for software and firmware updates plus any required 'new feature' awareness training.

When you purchase a system you will receive the global assist SLA document through the post.

After this initial period, you will be sent an invoice for the following year's global assist. Support is not compulsory but is strongly recommended !

How will the timeware® support team help?

Within customer care we have a full-time, office based support team that are available to answer your questions between 8.30am and 5.30pm, each weekday. Incidents can also be reported out of office hours using our web-based helpdesk service.

Software

Between £517.00 and £895.00 per year depending on the number of modules in use.

Hardware

Around £195.00 for a v13 terminal and £125.00 for an access controller